

#### After Action Review

2013 ESF 8 Functional Exercise July 11, 2013

# Agenda



- Welcome and Introductions
- Participating Organizations
- Review of Objectives
- Discussion Issues
  - Notifications and Communications
  - Use of Mstat for status updates, power outage reporting, and patient/resident movement
  - Use of At Risk Registry for patient movement and AMP operations

#### Review of Objectives: Information Systems



- Ability of all critical healthcare facilities to use the appropriate systems in the ESF 8 Portal to provide status information
- Ability of the Data Cell to organize and obtain missing status data
- Ability of the respective associations to support data collection from facilities
- Ability of facilities to report significant events
- Ability of ESF 8 leadership to use the appropriate ESF 8 systems
- Ability of Regional ESF 8 teams to use appropriate ESF 8 systems
- Ability of the Data Cell to communicate significant information
- Ability of **LERN and other ESF 8 coordinators** to effectively use the appropriate ESF 8 systems

#### Review of Objectives: Mass Casualty



- Assess LERN protocol and applicability for the potential mass casualty situation.
- Assess the affected hospitals' ability to demonstrate surge capacity reporting.
- Assess the ability of the Mass Fatality group to develop a CONOPS based on the information provided.

## Review of Objectives: Patient Tracking and Surge



 Assess the ability of hospitals, nursing homes and adult residential care facilities to effectively implement patient tracking for patient reception and status reporting during the exercise.

### Review of Objectives: Emergency Operations



- Demonstrate the ability to activate, staff, and operate the GOHSEP State ESF 8 EOC team
- Demonstrate the ability to activate, staff and operate the ESF 8 Data Cell.
- Demonstrate the ability to activate, staff, and operate Aero-medical Marshaling Points in selected areas.

### Review of Objectives: Communications



 Assess the ability of ESF-8 to establish and maintain communications with and disseminate information to critical healthcare facilities using appropriate ESF 8 systems.

### Review of Objectives: Volunteer Management



Assess and demonstrate the ability for Region 7 hospitals to request volunteers from the ESF8 system and LAVA.

### **Notifications and Communications**

- What worked?
- What didn't work?



- Items to consider:
  - Clarity of messaging
  - Functioning of Messaging application
  - Ability to act based on messaging

## **EOC Operations**

- What worked?
- What didn't work?



- Items to consider:
  - Staffing and role clarity
  - Use of mission management systems
    - EMMA and WebEOC
  - Communication issues

### Use of Mstat

- What worked?
- What didn't work?



- Items to consider:
  - Access to the system
  - Responsiveness
  - Ability to understand required actions based on user interface
  - Ability to manage residents and evacuations
  - Ability to get help

### Use of At Risk Registry

- What worked?
- What didn't work?



- Items to consider:
  - Access to the system
  - Responsiveness
  - Ability to upload patient information
  - Ability to manage patients and evacuations
  - Suitability for AMP operations
  - Ability to get help

# Mass Casualty Scenario

- What worked?
- What didn't work?



- Items to consider:
  - Incident Command
  - Communications between stakeholders
  - Understanding of protocols and ability to execute
  - Responsiveness of area hospitals and EMS

## Mass Fatality Scenario

- What worked?
- What didn't work?



- Items to consider:
  - Incident Command
  - Communications between stakeholders
  - Ability to organize a response by assessing scenario and developing an action plan
  - Ability to request resources

### Volunteer Scenario

- What worked?
- What didn't work?



- Items to consider:
  - Communications between stakeholders
  - Understanding of protocols and ability to execute
  - Ability to request resources

### Other Issues

- What worked?
- What didn't work?



# Next Steps



- Development of After Action Report and Improvement Plan
- Continue planning processes
- Continue to identify and correct application issues
- Prioritize and plan for **new application needs**
- Provide additional training where needed